

AUSTRALIA - USEFUL LINKS

STATE OR TERRITORY	ORGANISATION	MANDATE	CONTACT DETAILS
LAW GOVERNING BODIES			
New South Wales	The Law Society NSW	Regulates and provides professional support to lawyers in NSW. Can provide you with information about legal services generally in NSW and assist you to find a lawyer.	Website: www.lawsociety.com.au E: lawsociety@lawsociety.com.au T: +61 (0)2 9926 0333 F: +61 (0)2 9231 5809 170 Phillip Street Sydney NSW 2000
New South Wales	NSW Bar Association	The professional association for barristers in NSW. Can assist you to find a barrister, including a pro bono barrister.	Website: www.nswbar.asn.au E: enquiries@nswbar.asn.au T: +61 (0)2 9232 4055 F: +61 (0)2 9221 1149 Selborne Chambers, B/174 Phillip Street Sydney NSW 2000
Queensland	Queensland Law Society	Regulates and provides professional support to lawyers in Queensland. Can provide you with information about legal services generally in Queensland and assist you to find a lawyer.	Website: www.qls.com.au Email: info@qls.com.au T: +61 (0)7 3842 5888 F: +61 (0)7 3842 5999 179 Ann Street Brisbane QLD 4000 GPO Box 1785 Brisbane QLD 4001
Queensland	The Bar Association of Queensland	The professional association for barristers in Queensland. Can assist you to find a barrister, including a pro bono barrister.	Website: www.qldbar.asn.au E: qldbar@qldbar.asn.au T: +61 (0)7 3238 5100 F: +61 (0) 3236 1180 Ground Floor, Inns of Court 107 North Quay Brisbane QLD 4000
Victoria	Law Institute of Victoria	Regulates and provides professional support to lawyers in Victoria. Can provide you with information about legal services generally in Victoria and assist you to find a lawyer.	Website: www.liv.asn.au E: lawinst@liv.asn.au T: +61 (0)3 9607 9311 F: +61 (0)3 9602 5270 470 Bourke Street Melbourne VIC 3000 PO Box 263 Melbourne VIC 3001
Victoria	Victorian Bar	The professional association for barristers in Victoria. Can assist you to find a barrister.	Website: www.vicbar.com.au E: vicbar@vicbar.com.au

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			<p>T: +61 (0)3 9225 7111 F: +61 (0)3 9225 6068</p> <p>Owen Dixon Chambers East Level 5 205 William Street Melbourne VIC 3000</p>
South Australia	Law Society of South Australia	<p>Regulates and provides professional support to lawyers in South Australia.</p> <p>Can provide you with information about legal services generally in South Australia and assist you to find a lawyer.</p>	<p>Website: www.lawsocietysa.asn.au</p> <p>E: email@lawsocietysa.asn.au</p> <p>T: +61 (0)8 8229 0200 F: +61 (0)8 8231 1929</p> <p>178 North Terrace Adelaide SA 5000</p> <p>GPO Box 2066 Adelaide SA 5001</p>
South Australia	South Australian Bar Association	<p>The professional association for barristers in South Australia.</p> <p>Can assist you to find a barrister.</p>	<p>Website: www.sabar.org.au</p> <p>E: sabar@sabar.org.au</p> <p>T: +61 (0)8 8231 8153</p> <p>GPO Box 2247 Adelaide SA 5001</p>
Western Australia	The Law Society of Western Australia	<p>Regulates and provides professional support to lawyers in Western Australia.</p> <p>Can provide you with information about legal services generally in Western Australia and assist you to find a lawyer.</p>	<p>Website: www.lawsocietywa.asn.au</p> <p>Email: info@lawsocietywa.asn.au</p> <p>T: +61 (0)8 9324 8600 F: +61 (0)8 9324 8699</p> <p>Level 4, 160 St Georges Terrace Perth WA 6000</p> <p>PO Box Z5345 Perth WA 6831</p>
Western Australia	Western Australian Bar Association	<p>The professional association for barristers in Western Australia.</p> <p>Can assist you to find a barrister.</p>	<p>Website : www.wabar.asn.au</p> <p>E: info@wabar.asn.au</p> <p>T: +61 (0)8 9220 0477 F: +61 (0)8 9221 5781</p> <p>Level 19, Allendale Square, 77 St George's Terrace Perth WA 6000</p> <p>GPO Box C122 Perth WA 6839</p>

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Tasmania	The Law Society of Tasmania	Regulates and provides professional support to lawyers in Tasmania. Can provide you with information about legal services generally in Tasmania and assist you to find a lawyer.	Website: http://lst.org.au E: info@lst.org.au T: +61 (0)3 6234 4133 F: +61 (0)3 6223 8240 28 Murray Street Hobart TAS 7000 GPO Box 1133 Hobart TAS 7001
Tasmania	The Tasmanian Bar	The professional association for barristers in Tasmania. Can assist you to find a barrister.	Website: www.tasmanianbar.com.au E: tamara@tasmanianbar.com.au T: +61 (0)3 6223 3844 F: +61 (0)3 6223 5466 Malthouse Chambers, 119 Hampden Road Battery Point TAS 7004 PO Box 20 Battery Point TAS 7004
Northern Territory	Law Society Northern Territory	Regulates and provides professional support to lawyers in the Northern Territory. Can provide you with information about legal services generally in the Northern Territory and assist you to find a lawyer.	Website: http://lawsocietynt.asn.au E: lawsoc@lawsocietynt.asn.au T: +61 (0)8 8981 5104 F: +61 (0)8 8941 1623 Suite 2, Ground Floor, 38 Mitchell Street Darwin NT 0800 GPO Box 2388 Darwin NT 0801
Northern Territory	Northern Territory Bar Association	The professional association for barristers in the Northern Territory. Can assist you to find a barrister.	Website: http://ntba.asn.au E: clerk@williamforster.com T: +61 (0)8 8982 4700 F: +61 (0)8 8941 1541 GPO Box 4369 Darwin NT 0801
Australian Capital Territory	The Law Society of the ACT	Regulates and provides professional support to lawyers in the ACT. Can provide you with information about legal services generally in the ACT and assist you to find a lawyer.	Website: www.actlawsociety.asn.au Email: mail@actlawsociety.asn.au T: +61 (0)2 6247 5700 F: +61 (0)2 6247 3754 Level 3, 11 London Circuit, City West

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			<p>Canberra ACT 2601</p> <p>GPO Box 1562 Canberra ACT 2601</p>
Australian Capital Territory	ACT Bar Association	<p>The professional association for barristers in the ACT.</p> <p>Can assist you to find a barrister.</p>	<p>Website: www.actbar.com.au</p> <p>T: +61 (0)2 6257 1437 F: +61 (0)2 6257 6090</p> <p>11th Floor AMP Building 1 Hobart Place Canberra ACT 2601</p> <p>GPO Box 789 Canberra City ACT 2601</p>
LEGAL AID			
New South Wales	Legal Aid NSW	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>There are Legal Aid offices located throughout NSW, but the main office is located in Central Sydney.</p> <p>To obtain advice, you may need to make an appointment at a Legal Aid office. However, if you are in custody, the Legal Aid solicitor will come to see you if you satisfy Legal Aid's criteria.</p>	<p>Website: www.legalaid.nsw.gov.au</p> <p>T: +61 (0)2 9219 5000</p> <p>You can obtain telephone legal advice by calling Law Access NSW on 1300 888 529,</p> <p>F: +61 (0)2 9219 5935</p> <p><u>Central Sydney Office</u> 323 Castlereagh Street Haymarket NSW 2000</p>
New South Wales	Legal Aid NSW – Youth Hotline	<p>The Hotline provides legal advice and information to young people under 18, and operates 9am to midnight weekdays, with a 24-hour service from Friday 9 am to Sunday midnight and also on public holidays.</p>	<p>Tel: 1800 10 18 10</p>
Victoria	Victoria Legal Aid	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>There are Legal Aid offices located throughout Victoria, but the main office is located in Central Melbourne.</p> <p>Legal Aid Victoria also has a hotline which you can call for legal advice over the telephone.</p>	<p>Website: www.legalaid.vic.gov.au</p> <p>Tel: 1300 792 387</p> <p>You can obtain telephone legal advice by calling 1300 792 387, Mon-Fri, 8.45am -5.15 pm</p> <p><u>Melbourne Office</u> 350 Queen St Melbourne VIC 3000</p> <p>GPO Box 4380 Melbourne VIC 3001</p>
Queensland	Legal Aid Queensland	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if</p>	<p>Website : www.legalaid.qld.gov.au</p> <p>E: mailbox@legalaid.qld.gov.au</p>

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		<p>you meet their criteria.</p> <p>There are Legal Aid offices located throughout Queensland, but the main office is located in Central Brisbane.</p>	<p>T: 1300 65 11 88 (Legal information and referral only)</p> <p>You can obtain telephone legal advice by calling 1300 65 11 88, Mon-Fri, 8:30am-5pm.</p> <p>F: +61 (0)7 3238 3014</p> <p><u>Brisbane Office</u> 44 Herschel Street Brisbane QLD 4000</p> <p>GPO Box 2449 Brisbane QLD 4001</p>
South Australia	Legal Services Commission South Australia	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>Offices are located throughout South Australia, but the main office is located in Central Adelaide.</p>	<p>Website : www.lsc.sa.gov.au</p> <p>T : +61 (0)8 8111 5555</p> <p>You can obtain telephone legal advice by calling 1300 366 424, Mon-Fri, 9am-4:30pm.</p> <p>F : +61 (0)8 8111 5599</p> <p><u>Adelaide Office</u> 159 Gawler Place Adelaide SA 5000</p> <p>GPO Box 1718 Adelaide SA 5001</p>
Western Australia	Legal Aid Western Australia	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>There are Legal Aid offices located throughout Western Australia, but the main office is located in Central Perth.</p>	<p>Website : www.legalaid.wa.gov.au</p> <p>T: +61 (0)8 9261 6222 F: +61 (0)8 9325 5430</p> <p>You can obtain telephone legal advice by calling 1300 650 579, Mon-Fri, 8:30am-4:30pm.</p> <p><u>Perth Office</u> 55 St Georges Terrace Perth, WA 6000</p> <p>PO Box L916, Perth WA 6842</p>
Tasmania	Legal Aid Commission of Tasmania	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>There are Legal Aid offices located throughout Tasmania, but the main office is located in Central Hobart.</p>	<p>Website: www.legalaid.tas.gov.au</p> <p>T: +61 (0)3 6236 3800</p> <p>You can obtain telephone legal advice by calling 1300 366 611, Mon-Fri, 9am-5pm.</p> <p>F: +61 (0)3 6236 3811</p> <p><u>Hobart Office</u> 158 Liverpool Street Hobart TAS 7000</p>

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			GPO Box 1422 Hobart 7001
Northern Territory	Northern Territory Legal Aid Commission	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>There are Legal Aid offices located throughout the Northern Territory, but the main office is located in Central Darwin.</p>	<p>Website: www.ntlac.nt.gov.au</p> <p>You can obtain telephone legal advice by calling 1800 019 343, Mon-Fri, 8am-4:30pm</p> <p>F: +61 (0)8 8999 3099</p> <p><u>Darwin Office</u> 6th Floor, 9-11 Cavenagh Street Darwin NT 0800</p> <p>Locked Bag 11 Darwin NT 0801</p>
Australian Capital Territory	Legal Aid ACT	<p>Can provide assistance with bail applications and give advice on criminal law, family law and civil law matters (including immigration law).</p> <p>Legal Aid can also provide you with representation, if you meet their criteria.</p> <p>Legal Aid's main office is located in Canberra City. Legal Aid ACT also runs a separate Youth Law Centre, which can provide information, advice and referrals for people aged between 12 and 25.</p>	<p>Website: www.legalaidact.org.au</p> <p>E: legalaid@legalaidact.org.au</p> <p>T: +61 (0)2 6243 3411</p> <p>F: +61 (0)2 6243 3435</p> <p>You can obtain telephone legal advice by calling 1300 654 314, Mon-Fri, 8:30am-5pm.</p> <p><u>Canberra Office</u> 2 Allsop Street Canberra City ACT 2601</p> <p>GPO Box 512 Canberra ACT 2601</p> <p><u>Youth Law Centre:</u> T: +61 (0)2 6173 5410 (for information and appointments)</p> <p>Level 1, 14 Childers Square Canberra City ACT 2601</p>
OMBUDSMEN and COMPLAINTS COMMITTEES			
New South Wales	New South Wales Ombudsman	The NSW Ombudsman is an independent and impartial watchdog that investigates complaints against state agencies (including police and prison authorities), local council and public universities.	<p>Website: www.ombo.nsw.gov.au</p> <p>E: nswombo@ombo.nsw.gov.au</p> <p>T: +61 (0)2 9286 1000 or 1800 451 524 F: +61 (02) 9283 2911</p> <p>Level 24, 580 George Street Sydney NSW 2000</p>
New South	Office of the Legal	The OLSC receives all complaints against solicitors	Website:

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Wales	Services Commissioner - NSW Government	and barristers in New South Wales. It also oversees the investigation of complaints and attempts to resolve consumer disputes relating to services provided by solicitors and barristers.	www.justice.nsw.gov.au T: +61 (0)2 8688 7777 F: +61 (0)2 8688 7980 Department of Justice Parramatta Justice Precinct 160 Marsden Street Parramatta NSW 2124 Locked Bag 5111 Parramatta NSW 2124
Queensland	Queensland Ombudsman	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	Website: www.ombudsman.qld.gov.au E: ombudsman@ombudsmanqld.gov.au T: +61 (0)7 3005 7000 or freecall 1800 068 908 F: +61 (0)7 3005 7067 Level 17, 53 Albert Street Brisbane QLD 4000 GPO Box 3314 Brisbane QLD 4001
Queensland	Legal Services Commission Queensland	Receives and can investigate complaints against solicitors and barristers in Queensland.	Website: www.lsc.qld.gov.au E: lsc@lsc.qld.gov.au T: +61 (0)7 3406 7737 F: +61 (0)7 3406 7749 Level 30, 400 George Street Brisbane QLD 4000 PO Box 10310 Brisbane Adelaide Street QLD 4000
Victoria	Victorian Ombudsman	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	Website: www.ombudsman.vic.gov.au Email: ombudvic@ombudsman.vic.gov.au T: +61 (0)3 9613 6222 F: +61 (0)3 9614 0246 Level 1 North Tower, 459 Collins Street Melbourne VIC 3000
Victorian	Victorian Legal Services Commissioner	Receives and can investigate complaints against solicitors and barristers in Victoria.	Website: www.lsbv.vic.gov.au E: admin@lsbv.vic.gov.au T: +61 (0)3 9679 8001 F: +61 (0)3 9679 8101

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			<p>Level 5, 555 Bourke Street Melbourne NSW 3000</p> <p>GPO Box 492 Melbourne NSW 3001</p>
South Australia	Ombudsman South Australia	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	<p>Website: www.ombudsman.sa.gov.au</p> <p>Email: ombudsman@ombudsman.sa.gov.au</p> <p>T: +61 (0)8 8226 8699 F: +61 (0)8 8226 8602</p> <p>Level 5, East Wing 50, Grenfell Street Adelaide SA 5000</p> <p>PO Box 3651 Rundle Mall SA 5000</p>
South Australia	Legal Profession Conduct Commissioner	Receives and can investigate complaints against solicitors and barristers in South Australia.	<p>Website: www.lpcc.sa.gov.au</p> <p>T: +61 (0)8 8212 7924 or 1800 337 570 (toll free) F: +61 (0)8 8231 0747</p> <p>Level 3, 33 Franklin Street Adelaide SA 5000</p> <p>GPO Box 230 Adelaide SA 5001</p>
Western Australia	Ombudsman WA	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	<p>Website : www.ombudsman.wa.gov.au</p> <p>E: mail@ombudsman.wa.gov.au</p> <p>T: +61 (0)8 9220 7555 F: +61 (0)8 9220 7500</p> <p>Level 2, Albert Facey House, 469 Wellington Street Perth WA 6000</p> <p>PO Box Z5386 St Georges Terrace Perth WA 6831</p>
Western Australia	Legal Practice Board of Western Australia	Receives and can investigate complaints against solicitors and barristers in Western Australia.	<p>Website: www.lpbwa.org.au E: general@lpbwa.com</p> <p>T: +61 (0)8 6211 3600 F: +61 (0)8 9325 2743</p> <p>5th Floor, Kings Building, 533 Hay Street Perth WA 6000</p>

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			PO Box 5720 St Georges Tce Perth WA 6831
Tasmania	Ombudsman Tasmania	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	Website: www.ombudsman.tas.gov.au Email: ombudsman@ombudsman.tas.gov.au T: 1800 001 170 Ground Floor, 99 Bathurst Street Hobart TAS 7000 GPO Box 960 Hobart TAS 7001
Tasmania	Legal Profession Board of Tasmania	Receives and can investigate complaints against solicitors and barristers in Tasmania.	Website : www.lpbt.com.au E : enquiry@lpbt.com.au T: +81 (0)3 6226 3000 F: +81 (0)3 6223 6055 Level 3, 147 Macquarie Street Hobart TAS 7000 GPO Box 2335 Hobart TAS 7001
Northern Territory	Ombudsman NT	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	Website : www.ombudsman.nt.gov.au E: nt.ombudsman@nt.gov.au T: +61 (0)8 8999 1818 or 1800 806 380 (toll free) F: +61 (0)8 8999 1828 12th Floor, NT House, 22 Mitchell Street, Darwin NT 0800 PO Box 1344 Darwin NT 0801
Northern Territory	Law Society Northern Territory – Legal Practitioners Complaints Committee	The Legal Practitioners Complaints Committee is a division of the Law Society of NT, and can receive and investigate complaints against solicitors and barristers in the Northern Territory.	Website : www.lawsocietynt.asn.au T: +61 (0)8 8981 5104 Suite 2, Ground Floor, Beagle House, 38 Mitchell Street Darwin NT 0800 GPO Box 3946 Darwin NT 0800

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Australian Capital Territory	Australian Capital Territory Ombudsman	Investigates complaints against state agencies (including police and prison authorities), local council and public universities.	<p>Website : ombudsman@act.gov.au</p> <p>E: ombudsman@ombudsman.gov.au</p> <p>T:1300 362 072 F: +61 (0)2 6276 0123</p> <p>Level 5 Childers Square, 14 Childers Street Canberra City ACT 2601</p> <p>GPO Box 442 Canberra ACT 2601</p>
Australian Capital Territory	The ACT Law Society – Complaints	It is the ACT Law Society's role to also receive and investigate complaints against solicitors and barristers in the Northern Territory.	<p>Website: www.actlawsociety.asn.au</p> <p>E: mail@actlawsociety.asna.au</p> <p>T: +61 (0)2 6247 5700 F: +61 (0)2 6247 3754</p> <p>Level 3, 11 London Circuit City West</p> <p>GPO Box 1562, Canberra ACT 2601</p>
Any State or Territory	The Australian Human Rights Commission	<p>The AHRC is an independent body which investigates and resolves complaints about discrimination and breaches of human rights.</p> <p>The AHRC can only deal with complaints about breaches of human rights where they are against the Commonwealth Government (or one of its agencies) and they alleged a breach of specific international human rights instruments.</p>	<p>Website: www.humanrights.gov.au/complaints_information</p> <p>Email: complaintsinfo@humanrights.gov.au</p> <p>T: +61 (0)2 3284 9888 or 1300 656 419</p> <p>Level 3, 175 Pitt Street Sydney NSW 2000</p> <p>GPO Box 5218 Sydney NSW 2001</p>
INTERPRETERS			
Any State or Territory	Translating & Interpreting Service (TIS National)	<p>The Translating and Interpreting Service (TIS National) provides access to phone and on-site interpreting services in over 160 languages and dialects.</p> <p>This is a pay-per-use service, and is not free.</p> <p>If you require an interpreter to access a service, such as Legal Aid, the service provider will usually organise an interpreter for you at no cost to you.</p>	<p>Website: www.tisnational.gov.au</p> <p>T: 131 450 (24 hours, every day of the year for immediate telephone interpretation)</p> <p>GPO Box 241 MelbourneVIC 3001</p>
Any State or Territory	National Accreditation Authority for Translators and Interpreters Ltd	<p>NAATI is a national body that provides training and accreditation to interpreters and translators.</p> <p>NAATI does NOT provide translating or interpreting services. However, you can visit NAATI's website to</p>	<p>Website: www.naati.com.au</p> <p>E: info@naati.com.au</p>

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		access their Online Directory to find interpreters and translators in any State or Territory.	
New South Wales	Community Relations Commission - Language Services	The Community Relations Commission's language services provides comprehensive interpreting and translation services to NSW Government agencies, as well as members of the public.	E: languageservices@crc.nsw.gov.au T: 1300 651 500 F: +61 (0)2 8255 6711 PO Box A2618 Sydney South NSW 1235 <u>Sydney Office (Main office)</u> T: +61 (0)2 8255 6767 F: +61 (0)2 8255 6868 Level 8, 175 Castlereagh Street Sydney NSW 2000 PO Box A2618 Sydney South NSW 1235
NGOs			
HUMAN RIGHTS			
Any State or Territory	Amnesty International	You can contact Amnesty International to find out more information about human rights, and what to do if you think your human rights have been breached. Amnesty international has offices that cover each State and Territory.	Website: www.amnesty.org.au T:1300 300 920 F: +61 (0)2 8396 7663 Locked bag 23 Broadway NSW 2007
Any State or Territory	Australian Human Rights Centre	The AHR Centre aims to promote public awareness and academic scholarship about domestic and international human rights standards, laws and procedures through research projects, education programs and publications. The Centre also publishes the <i>Australian Journal of Human Rights</i> and the <i>Human Rights Defender</i> and hosts a number of seminars and events each year.	Website: www.ahrcentre.org E: diane.macdonald@unsw.edu.au T: +61 (0)2 9385 1803 Level 1, Law Faculty, University of New South Wales, Sydney NSW 2052
GENERAL ADVICE FOR PRISONERS			
NSW	Prisoners Legal Service - Legal Aid NSW	The Prisoner's Legal Service is the division of Legal Aid that provides legal advice and, in some cases, representation to prisoners who are in NSW prisons. They can provide independent advice and assistance in matters such as bail, appeals, accessing legal aid, parole, classification and other prison issues. They also give advice and assistance in other areas of prisoners' lives such as family law and civil law (fines, debt, housing) to help them rehabilitate after release.	T: +61 (0)2 8688 3888 F: +61 (0)2 8688 3895 Parramatta Justice Precinct, 160 Marsden Street Parramatta NSW 2124 PO Box 695 Parramatta NSW 2124

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		The Prisoners Legal Service can provide telephone advice and, in some cases, face-to-face advice in prisons.	
Queensland	Prisoners' Legal Service, Inc.	<p>Prisoners Legal Service Inc. is a community legal centre that provides free legal advice to prisoners and their families on matters relating to imprisonment.</p> <p>They operate a general telephone advice service, a "Safe Way Home" parole advice line and a financial counselling service.</p>	<p>Website: www.plsqld.com</p> <p>E: pls@plsqld.com</p> <p>T: Queensland prisoners can call the service through the internal Arunta Phone System from their prison. Telephone Advice (service available Tue and Thu, 9:00am-1:00pm; parole advice on Wed, 9:00am-1:00pm.</p> <p>PO Box 5162 West End QLD 4101</p>
Australian Capital Territory	Prisoners Aid ACT	<p>Prisoners Aid offers support to prisoners and their families.</p> <p>Prisoners Aid also runs a Court Assistance and Referral Service at the ACT Magistrates' Court, to provide a contact point for people at Court, and who may be facing a prison term.</p> <p>They also provide a pre-release and post-release service to assist prisoners to re-integrate into the community.</p>	<p>Website: www.paact.org.au</p> <p>T: +61 (0)4 50 96 08 96 or +61 (0)2 6257 4866</p> <p><u>Court Assistance and Referral Service</u> Ground Floor, ACT Magistrates Court, Knowles Place Canberra ACT 2601</p> <p>GPO Box 112 Canberra ACT 2601</p>
SUPPORT AND REINTEGRATION SERVICES			
NSW	The Women in Prison Advocacy Network	<p>WIPAN is a grassroots community charity governed by women, including reformed ex-prisoners, dedicated to advancing the prospects and wellbeing of women and female youth affected by the criminal justice system.</p> <p>WIPAN offers mentoring and support to women who have left prison or are close to being released to adjust to life in community. The WIPAN mentoring programme matches women being released from prison with volunteer mentors.</p>	<p>Website: www.wipan.net.au</p> <p>E: info@wipan.net.au</p> <p>T: +61 (0)2 8011 0699 F: +61 (0)2 8011 0690</p> <p>Suite 4, Level 6, 377-383 Sussex Street Sydney NSW 2000</p> <p>PO Box 345 Broadway NSW 2007</p>
Victoria	Victorian Association for the Care & Resettlement of offenders (VACRO)	<p>VACRO provides a range of services to people who are affected by incarceration. Their services include:</p> <ul style="list-style-type: none"> • providing support programs for children and young people with a loved one in prison; • providing information and referral services for prisoners' families; and • assisting men and women who are leaving prison to reintegrate into the community 	<p>Website: www.vacro.org.au</p> <p>E: info@vacro.org.au</p> <p>T: +61 (0)3 9605 1900 or 1800 049 871 (toll free) F: +61 (0)3 9602 2355</p> <p>Level 1, 116 Hardware Street Melbourne VIC 3000</p> <p>PO Box 14093 Melbourne VIC 8001</p>
South Australia	Offenders Aid and	OARS provides a range of support services to	Website: www.oars.org.au

STATE OR TERRITORY	ORGANISATION	MANDATE	CONTACT DETAILS
	Rehabilitation Services (OARS) Community Transitions	<p>prisoners and their families, including:</p> <ul style="list-style-type: none"> • a bus service to assist loved ones to visit prisoners who are incarcerated in remote areas; • an employment service to assist ex-prisoners to find employment; • a Supportive Accommodation Service, a service to assist prisoners leaving prison to find appropriate housing and to prevent them from becoming homeless; and • a financial counselling service. 	<p>Email: oars@oars.org.au or services@oars.org.au</p> <p>T: +61 (0)8 8218 0700 F: +61 (0)8 8212 5515</p> <p>234 Sturt Street Adelaide SA 5000</p>
Tasmania	Tasmanian Association of Prisoner Support Service Inc	This service provides support for newly sentenced prisoners and their families. It provides information and visiting assistance to families, and reintegration and support services to prisoners who are to be or have been released into the community.	<p>Email: tapssinc@bigpond.com</p> <p>T: +61 (0)3 6225 5042</p> <p>PO Box 147 Glenorchy TAS 7010</p>
Western Australia	Outcare	<p>Outcare is a specialist non-governmental organisation providing crime prevention services and programs in Western Australia.</p> <p>Their broad range of education, intervention and reform programmes are aimed at reducing the rate of re-offending of people in conflict with the justice system and support their successful rehabilitation and reintegration into the community.</p>	<p>Website: www.outcare.com.au</p> <p>E: outcare@outcare.com.au</p> <p>T: +61(0)8 6263 8622 F: +61 (0)8 6263 8611</p> <p>27 Moore Street East Perth WA 6004</p>
MENTAL HEALTH AND COUNSELLING			
Any State or Territory	Lifeline	Lifeline is a national crisis support and suicide prevention hotline that can be accessed at any time.	<p>Website: www.lifeline.org.au</p> <p>T: 13 11 14 (24 hours a day, 7 days a week)</p>
Tasmania	The Red Cross - Prisoner Support Program	The Prisoner Support Program is a peer support program for new prisoners and prisoners in need of support in prison. It is currently operating in Tasmania only.	<p>Website: www.redcross.org.au</p> <p>E: tas@redcross.org.au</p> <p>T: +61 (0)3 6235 6077 F: +61 (0)3 6231 1250</p> <p>40 Melville Street Hobart TAS 7000</p> <p>GPO Box 211 Hobart TAS 7001</p>